


There are no translations available.

Live Web Chat with your visitors ... please visit www.livechat.hk for latest version and new features



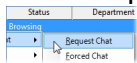
Allows staff users to chat with clients and other staff users all from one location. Providing many configura

Engage Potential Customers

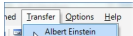
Break down the virtual  by engaging site visitors in real conversation. A "live chat" button can be placed on any page. Visitors can request a live chat session, or a staff user can proactively request to chat with the visitor.

Increase Sales: Be Proactive

Utilize proactive chat features to make the sale — your support staff can be the one to request a chat with the visitor.



Department to Client Chats, Conferences and Chat Transference

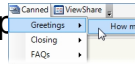
Multiple staff users can  a website visitor at the same time, and the live chat system also has t

Intelligent Chat Routing

LiveResponse's round-robin chat queuing system manages incoming chat requests from site visitors. C

Predefined Responses

Maximize live chat support efficiency using predefined, or "canned" replies. Managed centrally in the system.



ViewShare

Using ViewShare, staff users can easily share their screen through the user's web browser, guiding the user through the process.